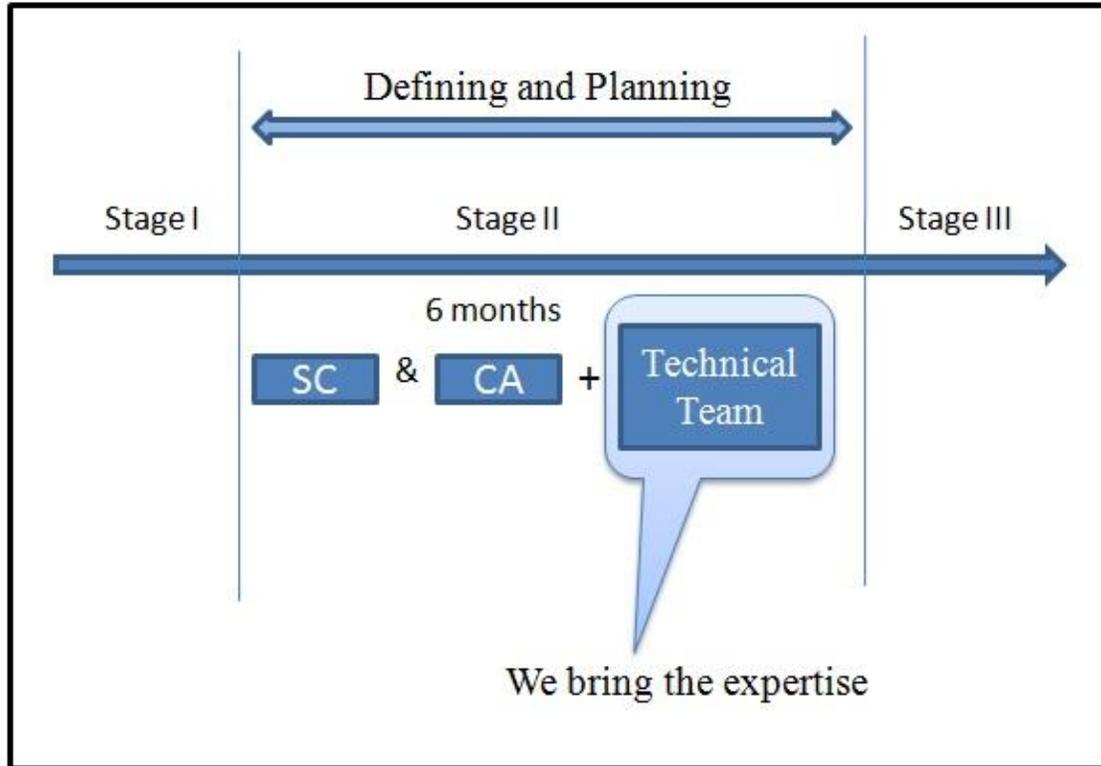


Technical Team



Introduction:-

We the Technical Team are ready to analyze your school from the word go so that we will have the clear vision of what you actually need. How our system will help you to achieve your organizational goals with fewer and effectively managing your resources so that your school management will be able to focus on enhancing the organization rather than spending more time managing the internal resources.

At school Chart Software, we focus to deliver unique technology driven business solutions and software services from concept2completion to our global clientele. Our IT Department was formed with a clear vision of transforming the Internet into a Powerful platform for Business. Nowadays Internet has become the greatest media of today to reach people. We believe that business is fast moving towards the Internet media to take advantage of its vast interconnected services. Today business is being a very important process of life, we have set a vision to develop web solutions that will deliver results to our customers and also provide an easy to use facility.



Objectives

- To ensure that the students in the school are receiving a high quality standard of education.
- The resources are being used prudently to ensure the highest possible quality programmers are provided for students.

a. Responsibilities:

As a technical team we have to participate in all phases of the development life cycle, including:

1. Planning work, providing development estimates and following through with implementation and deployment.
2. Working from requirements to develop or modify complex software programming applications
3. Participating in integration, testing and deployment of applications.
4. Assisting in troubleshooting problems in a software production environment.
5. Creating solutions to engineering problems that are attractive to our customers and are cost-effective.
6. Following established development processes and corporate technical and quality standards.

b. Experience and skills

- A University degree in Engineering, Computer Science or other relevant discipline, or an equivalent combination of education and experience
- Enough of experience in software development and integration with proven leadership experience
- The ability to understand and work with complex software requirement specifications
- A team oriented approach to solving technical problems within budget and schedule constraints
- Excellent verbal and written communication skills

c. Managing Complaints and Solving Problems

In many cases, a team's leader will also act as its problem solver. When the team encounters hiccups in sourcing or when they find that deadlines simply can't be met, for instance, the leader is usually the one who has to come up with alternative solutions. Personnel issues and conflicts between individual workers also typically fall to the leader for resolution. His or her job in these circumstances is to find a way to keep the peace while ensuring that the



project stays on track. Creative problem solving and a knack for working with people make this aspect of the job much easier.

d. Accountability

In most organizations, team leaders are directly responsible to managers or executives, which means that they take ultimate responsibility for the team's performance whether favorable or unfavorable. As a result, it's in the leader's best interest to make sure every person is contributing and working to his or her fullest potential. As soon as the team meets its goals or completes its project, the leader is usually required to write up a final report or prepare a briefing for those higher up in the organization. He or she will usually have to answer questions about how things were achieved, and may also be asked for advice about how things might be done differently in the future.